

# Escape Room Stories

## PRIVACY POLICY

### Introduction

At Escape Room Stories, we are committed to protecting the privacy and security of our users. This Cookie and Privacy Policy outlines how we collect, use, disclose, and safeguard your information when you visit our websites [www.escaperoomstories.co.uk](http://www.escaperoomstories.co.uk) and [escaperoomstories.com](http://escaperoomstories.com).

By using our services, you consent to the data practices described in this policy.

### Information We Collect

We may collect personal identification information from Users in various ways, including, but not limited to, when Users visit our site, register on the site, place an order, and in connection with other activities, services, features, or resources we make available. Users may be asked for, as appropriate, name, email address, mailing address, phone number.

### Cookies – see Cookie Policy

Our websites use “cookies” to enhance User experience. A cookie is a small file placed on the hard drive of your computer. You may choose to set your web browser to refuse cookies or to alert you when cookies are being sent. If you do so, note that some parts of the Site may not function properly.

### How We Use Collected Information

Escape Room Stories may collect and use Users’ personal information for the following purposes:

- **To Improve Customer Service:**  
Your information helps us to more effectively respond to your customer service requests and support needs.
- **To Personalise User Experience:**  
We may use information in the aggregate to understand how our Users as a group use the services and resources provided on our websites.
- **To Process Payments:**  
We may use the information Users provide about themselves when placing an order only to provide service to that order. We do not share this information with outside parties except to the extent necessary to provide the service.
- **To Send Periodic Emails:**  
The email address Users provide will only be used to send them information and updates pertaining to their order. It may also be used to respond to their inquiries, and/or other requests or questions.
- **To Connect Talent with Clients:**  
With explicit consent from our voiceover talent, we may share selected personal information (such as voice samples, professional experience, and contact details) with clients seeking voiceover talent for their projects. This sharing of information is conducted in a controlled manner, ensuring that only necessary information is shared for the specific purpose of facilitating potential employment or project opportunities. Talent has the right to withdraw their consent at any time, limiting or ceasing the sharing of their information with clients.

## How We Protect Your Information

We adopt appropriate data collection, storage, and processing practices and security measures to protect against unauthorised access, alteration, disclosure, or destruction of your personal information.

## Sharing Your Personal Information

We do not sell, trade, or rent Users' personal identification information to others. We may share generic aggregated demographic information not linked to any personal identification information regarding visitors and users with our business partners, trusted affiliates, and advertisers.

## Your Rights

Under data protection law, you have rights including:

- Your right of access - You have the right to ask us for copies of your personal information.
- Your right to rectification - You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.
- Your right to erasure - You have the right to ask us to erase your personal information in certain circumstances.
- Your right to restriction of processing - You have the right to ask us to restrict the processing of your personal information in certain circumstances.
- Your right to object to processing - You have the the right to object to the processing of your personal information in certain circumstances.
- Your right to data portability - You have the right to ask that we transfer the personal information you gave us to another organisation, or to you, in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you. If you wish to exercise these rights, **please contact us.**

## Changes to This Privacy Policy

EliteVoiceovers has the discretion to update this privacy policy at any time. When we do, we will revise the updated date at the bottom of this page. We encourage Users to frequently check this page for any changes.

## Contacting Us

If you have any questions about this Privacy Policy, the practices of this site, or your dealings with this site, please contact us.

**This document was last updated on 28/08/2024**